

Bill Pay vs Portal convenience:

For convenience, you can pay assessments on the portal. Please note, ZEGO is a third-party processing service provider that may charge fees for transactions. As a recommendation to bypass the fees on the portal, consider setting up your community as a Payee with Bill Pay with your bank OR set up an ACH with Alliance Bank directly, using your checking account/routing number. Those are generally free 😊

Alliance Association Bank

<https://pay.allianceassociationbank.com/Home?cmcid=573E9F3C>

See below for Payee set up. Your bank may have a Bill Pay support team if you need further assistance:

Payee: Name Neighborhood's name

Address: PO Box 628902, Orlando Fl, 32862 – This is Alliance Association Bank address.

Ref/Acct : _____ (your HOA account number)

If there is a place for a phone number, that's yours or the bank, see attached.

Deliver by date: As a recommendation, set at the 15th of the previous month as my go-to. That allows it to have lots of time to travel and reflect on the 1st of the respective month.

Note your Deliver by date to avoid overlapping with late fees